



**Hard waste service** – available twice per financial year. Collection must be booked online or through our Customer Service

**YES**

These items can go out for your hard waste collection



Household furniture



Carpet rolled (max 1.5m)  
(limit two rolls)



Metal tools/equipment



Household appliances (fridge doors removed)



Iron, metals, old empty tins with lids removed



Mattresses and bed bases  
(limit of two total)



Timber (max 10 pieces) and tree stumps. Max length 1.5m and 30kg



Crockery and kitchenware items securely wrapped if prone to breakage



Sheet glass securely wrapped and labelled for safety



E-waste items with a plug, battery or power cord

### How to book a collection?

To make an online booking go to [knox.vic.gov.au/hardrubbish](http://knox.vic.gov.au/hardrubbish)  
Or give us a call on 9298 8000

**NO**

These items cannot go out for your hard waste collection



**No** Building, demolition or renovation material including asbestos, gyprock, cement sheeting and doors



**No** Syringes, batteries, liquids, chemical or hazardous waste



**No** Soil or green waste except tree stumps (Max length 1.5m and 30kg)



**No** Gas bottles, fuel containers or oil



**No** Gates, fencing, trellis or pallets



**No** Tyres or car parts of any kind



**No** Tiles, bricks and concrete



**No** Household garbage, recyclables or food waste



**No** Commercial waste

### Important hard waste notes

- All items must be out by 6am on the Monday of collection week
- Bookings must be made prior to placement of hard waste
- Place items out no more than 2 days prior to collection
- Place items in a neat pile and put smaller items out in non-returnable boxes
- If items are not out in time for collection, the booking will be forfeited
- Missed collections must be reported within one week of the allocated collection week
- Eligible households are entitled to two collections per financial year
- For collection size limits please refer to website [knox.vic.gov.au/hardwaste](http://knox.vic.gov.au/hardwaste)

#### It is illegal to:

- Put items out without a prior booking
- Dump waste
- Scavenge items for commercial gain
- Add to a neighbour's pile

**Fines will apply under Council's Local Laws.**